

From: Mehdizadeh, Mojdeh

Sent: Monday, February 25, 2019 6:36 PM

Thank you for your thoughtful reflection and recommendations. After hearing from you and upon further dialogue with Consultation Council, we have made the determination to move forward with version B of the proposed language.

While the edited version of the message from LMC articulated through Roseann is more succinct, it was felt that providing the information with regard to our technology use procedure would still be beneficial. Though some students see the reference to our technology use procedure upon logging on to computers, many don't depending on the lab or classroom environment. The individuals who will receive this message are a small fraction of our web users as this message only impacts those seeking to obtain material on sites classified as sexually explicit or gambling related. Being provided with messaging regarding responsible technology use and related procedure appears to provide more value and should not discourage those who are conducting research for educational purposes.

I will be following up with the Chancellor about next steps, including implementation timeline and will communicate back to this group. I will also check with IT about the question with regard to the "back" button. Prior to finalizing the change, a message will be sent to the All Employees distribution list to keep all in the know.

From: Erwin, Roseann

Sent: Thursday, February 14, 2019 4:20 PM

Thank you for providing us with these drafts. In discussion with my peers here at LMC, there is concern that some of the language could be unintentionally misleading, and the question came up as to which parts of the message are the most necessary.

We view the purpose of the message as thus: to warn the user that they may be entering a website that has been flagged as potentially containing malware and/or viruses. So, our proposed revision is:

"The website you are attempting to access has been categorized as containing adult content or a site related to gambling by the District's internet security blocking system. These categories may include sites highly prone to malware and viruses. If you would like to continue to the site, click on "Continue."

The remainder of the language in Versions A and B cover rules and warnings that are in the District's Acceptable Technology Use Procedure, which users already consent to when logging in or using our computers. Additionally, I think that the extra warning about "surfing inappropriate websites" could be seen as discouraging users from proceeding, when our purpose is not to discourage researching specific types of content but rather to warn about potentially harmful operations.

On another note, the question came up as to whether we can have both a “Back” and a “Continue” button. Or, would students’ only alternative be to close their web browsers if they didn’t want to continue? That could be inconvenient if they’re in the midst of research and have several tabs/windows open. Please let us know what the software would allow.

From: Mehdizadeh, Mojdeh

Sent: Friday, February 8, 2019 10:51 AM

The Chancellor and I thank you all for a fruitful conversation with regard to website filtering and our joint endeavor to support academic freedom and educational equity while balancing the need for security and the safety of our network infrastructure. As a follow up to our conversation on 2/1, I am including two versions of text that can be displayed when an individual elect to go to a URL that is classified as sexually explicit or gambling related. Both versions include similar wording/content, just in different order. A prominent graphical “continue” icon will be displayed at the end of the statement.

Please review. I look forward to receiving your feedback by 2/14 and will be talking further with the Academic Senate Presidents at the 2/20 Consultation Council meeting.

Version A

“The website you are attempting to access has been categorized as containing adult content or a site related to gambling. These categories are known to be highly prone to malware and viruses. Additionally, the [District’s Acceptable Technology Use Procedure](#), stipulates that the technology systems are only intended for instructional and work related purposes and that surfing inappropriate websites such as those that are sexually explicit, gambling related, or that subscribe to hate propaganda are prohibited. Finally knowingly or carelessly introducing any invasive or destructive programs (i.e. viruses, worms, Trojan Horses) into District computers or networks is prohibited.

If you would like to continue to the site click on “continue” otherwise close your web browser. If you choose to continue your access will be logged.

Version B

“The website you are attempting to access has been categorized as highly prone to malware and viruses by the District’s internet security blocking system. Among such websites are many containing adult content or related to gambling. Additionally, the [District’s Acceptable Technology Use Procedure](#), stipulates that the technology systems are only intended for instructional and work related purposes and that surfing inappropriate websites such as those that are sexually explicit, gambling related, or that subscribe to hate propaganda are prohibited. Finally knowingly or carelessly introducing any invasive by or destructive programs (i.e. viruses, worms, Trojan Horses) into District computers or networks is prohibited.

If you would like to continue to the site click on “continue” otherwise close your web browser. If you choose to continue your access will be logged.